

NRS Explorer Privacy Policy



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Document Control

Date	Version	Owner	Comment
14/07/2015	1.0	Andy Shepherd	Original

Privacy Policy

The NRS Explorer app is provided for use by appropriately authorised subscribers to Integrated Community Equipment Services (ICES) hosted by NRS Healthcare. Access to data and functionality within the app is controlled via secure pin and password for individual user accounts which are managed either directly by managers or commissioners of ICES services or by NRS Healthcare on behalf of managers or commissioners of ICES services. ICES services are typically commissioned under strict governance by Local Authorities on behalf of Social Care and NHS partnerships.

The NRS Explorer app uses appropriate security mechanisms to protect data and access mechanisms at all times. To protect the privacy of ICES service users and prescribers, NRS Healthcare ensures that no sensitive data is stored locally on a device. The app is version controlled and access may be granted or denied for a given service (contract), for given app version numbers, for a given specific device and by individual user account where necessary.

Systems hosted by NRS Healthcare do collect email, contact information, usage statistics and auditing information for users of the system (“prescribers”). This data is used to support ICES services only and no data is sold or used for marketing purposes or passed on to third-parties.

The Information Security Management System of NRS Healthcare is certified to ISO27001.